



BackBone is a comprehensive, patient-centric ERP platform designed to streamline Clinical, Administrative, and Operational workflows



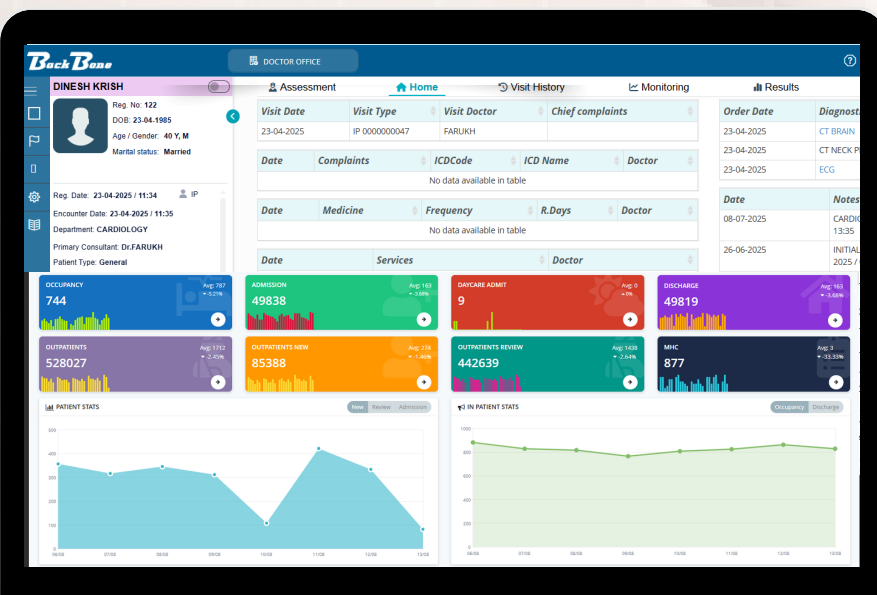
- ▶ 25+ integrated modules
- ▶ Web Based Application
- ▶ Cloud & Mobile Ready
- ▶ HIPAA & HL7 Compliant



- ▶ Digital-First & Paper-Free
- ▶ AI-Powered
- ▶ User Friendly
- ▶ Secured & Process Compliant



- ▶ 2 decades of experience
- ▶ Award winning product
- ▶ 98% Customer Retention
- ▶ Leading Healthcare Institution backing



200+ Clients

50 to 2000+ beds
hospital handled



Billions of
transactions
with 99.9% TAT



Global Presence

BACKBONE MODULES



CLINICAL

- OP & IP Pharmacy
- Laboratory
- Radiology & Cardiology
- Operation Theatre
- Medical Records
- Dietary & Dialysis
- Master Health Checkup
- Physiotherapy
- EMR
- Blood Bank



ADMINISTRATIVE

- Front Office
- OP Billing
- IP Billing
- Insurance
- Supply Chain
- Human Resource
- Doctor Fee Accounting
- Master Health Checkup



OPERATIONAL

- Online Doctor Appointment
- Self QR Code Integration
- Ward & Bed
- CSSD
- Canteen
- Asset
- Issue Tracker
- MIS Reports
- Patient Feedback
- Loyalty Program

BACKBONE INTEGRATIONS SUPPORTED

